

### Customer Technical Helpdesk: Extended Support Hours

LCH.Clearnet SA has extended opening hours for the Customer Technical Helpdesk (CTH) in order to better meet with our clients' needs.

Clients can now contact the Customer Technical Helpdesk from Monday to Friday from 7 am to 11 pm in case of technical incidents (except on public holidays specified in the LCH.Clearnet clearing calendar).

These new support hours are already in operation.

As reminder, the Customer Technical Helpdesk can be reached by telephone on +33 1 70 37 66 00 and by email at [lchclearnetsa\\_cth@lchclearnet.com](mailto:lchclearnetsa_cth@lchclearnet.com).

Should you require any further information, please contact your account manager (contacts available [here](#)) or alternatively Arielle Combes, Head of Customer Relationship management ([arielle.combes@lchclearnet.com](mailto:arielle.combes@lchclearnet.com)).

**Contacts:** [lchclearnetsa\\_info@lchclearnet.com](mailto:lchclearnetsa_info@lchclearnet.com)

For more information, please visit our web site: [www.lchclearnet.com](http://www.lchclearnet.com)