

Programs and Projects update

In the attached document you will find a summary of the last program along with project achievements and the roadmap for 2011.

This document covers all initiatives outlining the benefits and impacts for our Clients.

A first issue of this document was sent out at the end of 2010. Regular updates will be sent throughout the course of the year.

We have improved the content by including a macro plan in order to help ease the reading.

Should you have any other ideas regarding enhancements we could make or if you require any further information, please contact your account manager or alternatively Arielle Combes, Head of Customer Relationship management (arielle.combes@lchclearnet.com).

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For more information, please visit our web site: www.lchclearnet.com